

GOODS RETURN FORM

PLEASE ENSURE THIS FORM IS INCLUDED WITH RETURNED GOODS
PLEASE COMPLETE IN BLOCK CAPITALS

eBay item number: _____

Description: _____

Quantity: _____

What would you like? _____

Replacement

Refund

Repair

eBay user ID: _____

Email address: _____

Date of purchase: _____

Return address (exchange & repair only): _____

Reason for return:

Exchange

Incorrect goods

“Not as described”

Other (please specify) :

For office use only

Record date: _____

Replacement issued: _____

Refund issued: _____

NOTE:



Return Address :

HSUUK Ltd

Customer Service Dept.

Miss YANG SONG

42 Dorchester End,

Colchester, Essex

CO2 8AR, United Kingdom

Contact us

Leave a message on eBay

or

Email : vip@hsuuk.com



Your Shopping is Over ; Our Service Goes On.

At HSUUK LTD., we strongly believe that customer satisfaction is of the utmost importance, so if on receipt of your item you are unsatisfied then please do not hesitate to contact us. We will always try to rectify any problems. Please remember in leaving negative/neutral feedback everybody loses, **with a quick e-mail (vip@hsuuk.com)** or contact us through eBay to see if we can resolve your issue!

Return Policy

In line with our policy and trading law we operate a 14-day no questions asked return policy. All returns must be accompanied by your name, eBay user ID and your PayPal email address (to verify the refund payment). Please email us at vip@hsuuk.com to notify us that you are returning an item so we can prepare your refund or replacement. The item must be returned in the original packaging with all accessories/manuals and the customer has to pay the necessary shipping charges to return the item. We will process your return within 3 working days in order of receipt.

Law, Policy we follow:

The Trade Descriptions ACT 1968

The Sales of Goods ACT 1979

The Consumer Protection (Distance Selling) Regulations 2000

The Electronic Commerce (EC Directive) Regulations 2002